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TERMS · HOW BUYING WORKS

Terms & Conditions.

The rules for buying and using our OCR GCSE and A Level Computer Science resources, in plain English.

hello@computerscienceworld.co.uk

England & Wales law

THE SHORT VERSION

Buying from us, in short.

- Digital PDFs, delivered instantly by email after payment.
- Your licence is for your own personal use only. Please do not share your files.
- Every PDF carries your name, email and a licence code so copies can be traced.
- Your My Collection key is yours alone. Sharing it gets it switched off.
- No refunds for a change of mind once files are sent, but we fix genuine problems.
- Independently written and not official OCR material. No guarantee of exam results.

This summary is a guide only. The full terms below are what apply.

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SECTION 01

Who we are and what we sell

Computer Science World is run by **Rilgar Systems Ltd**, a company registered in England and Wales, at 2nd Floor College House, 17 King Edwards Road, Ruislip, London, HA4 7AE. In these terms, “we”, “us” and “our” mean Rilgar Systems Ltd, and “you” means the person buying from or using our site.

We sell **digital resources** for OCR GCSE and A Level Computer Science (J277 and H446): mock exam papers, mark schemes, revision guides and books, as PDF downloads and to read online in My Collection. Everything we sell is digital. We do not sell anything physical.

Our resources are independently written by us. We are **not affiliated with, endorsed by or connected to OCR**. We use the OCR name only to say which specification our resources are written for.

By placing an order or using our site, you agree to these terms. Please read them before you buy. Nothing in them takes away any legal rights you have as a consumer.

SECTION 02

Orders and payment

Buying as a guest

You do not need an account. You check out as a guest and pay through **Stripe**, our payment provider. We never see your full card details, and Stripe’s own terms apply to the payment.

Prices

Prices are in pounds sterling (£) and include any VAT that applies. The price you see at checkout is the price you pay. Bundle prices apply only to the items shown in that bundle. If we spot an obvious pricing mistake, we will tell you before your order is completed so you can choose whether to go ahead at the correct price.

Your agreement before every purchase

Before you can pay, you must tick a checkbox to confirm two things:

- You want us to start delivering your files **immediately**.
- You understand that once your files have been sent, you **lose your standard right to cancel** and change of mind refunds are no longer available (see section 5).

You cannot complete a purchase without ticking the box.

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When your order is accepted

Your order is accepted, and a contract between you and us begins, when your payment succeeds and we send your files to you.

Buying if you are under 18

Many of our customers are GCSE students. Because buying is a financial transaction, we expect a **parent or guardian** to make the purchase for anyone under 18. By placing an order, you confirm that you are 18 or over, or that a parent or guardian is making the purchase or has agreed to it and is responsible for it.

Discount codes

From time to time we run discount codes. Each code has its own conditions, which we show when we offer it, for example what it applies to and when it ends.

- Enter the code at checkout. We cannot add it to an order after you have paid.
- Unless the offer says otherwise, only one code can be used per order, and a code meant for a first order applies to a first order only.
- A code only applies to the products and dates stated in the offer.
- We may cancel a code, or refuse to apply it, if it is misused.

SECTION 03

Delivery

Resources are delivered **instantly, by email**, as personalised PDF files. After your payment goes through, we send them to the email address you gave at checkout, usually within a few minutes. We also send your My Collection key, which opens the books you have bought in our online library. You can see your key again at any time from the link in that email.

- **Check your email address.** Please make sure it is typed correctly. We cannot be responsible for files sent to an address that was entered wrongly, but contact us and we will do our best to help.
- **Check your junk folder.** Automated emails sometimes end up there.
- **Nothing arrived?** If you have not received your files within an hour of paying, contact us and we will sort it out or send them again.
- **Lost your files or your key?** Contact us and we will resend them.
- **What you need.** A device that can open PDF files, and a web browser to read online in My Collection.

Delivery is complete when we send the email containing your files. Each PDF is personalised for you (see section 4).

SECTION 04

Licence terms

Personal use only. Please do not share your files or your key.

Every PDF is traceable to the person who bought it. If a copy is shared, sold or leaked, we can identify the original buyer.

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What you are buying

When you buy, you get a personal, non-exclusive, non-transferable **licence** to use the resources for your own personal study. You do not become the owner of them. All copyright and other rights stay with Rilgar Systems Ltd.

If you are a parent or guardian buying for a student in your care, the licence covers that student's own study too. You are responsible for making sure they follow these terms.

What you can do

- Open and read the files on your own devices.
- Print copies for your own study, and write on them.
- Keep the files for as long as you need them.

What you must not do

- Share, forward, give, lend or send the files to anyone else, including friends, classmates, tutors and teachers.
- Upload or post them anywhere others can get them, such as file sharing sites, public folders, messaging groups, social media or online marketplaces.
- Sell, resell, rent, licence or otherwise make money from them.
- Use them to teach or tutor others, or for any other commercial purpose.
- Copy, retype or republish substantial parts of them, or use them to train or build AI models or to create similar resources for others.
- Remove, hide, change or try to get around the footer, licence code or any hidden identifiers in the file.

Watermarking and traceability

Each PDF is personalised with your **name, email address and a unique licence code**. These appear visibly in a footer and invisibly in hidden metadata and microtext within the file. We do this so that a shared or leaked copy can be traced back to the original buyer. Our Privacy Policy explains how we use this information.

Please keep your files private and do not leave them on shared or public devices or accounts.

If the licence is breached

Sharing, reselling or redistributing a copy breaches this licence and our copyright. If that happens, we may:

- revoke your licence immediately, without a refund;
- switch off your My Collection key;
- ask you to delete every copy and to tell us who received them;
- have copies taken down from websites and platforms;
- use our licence records to identify the original buyer of a copy; and
- take further action, which can include legal action to recover our losses.

My Collection (reading online)

When you buy from us, you also get a personal key that opens **My Collection**, our online library, where you can read the books you have bought in your browser. Your key is part of your licence. It is for you only, and anything you buy from us later is added to the same key.

What you can do.

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- Read your books in My Collection on your own devices: computer, laptop, tablet or phone.
- If you are a parent or guardian buying for a student in your care, the student can use your key for their own study.

What you must not do.

- Share your key, or the link in your email that shows it, with anyone else, or post it anywhere others can see it.
- Let anyone else use your key, including friends, classmates, tutors and teachers.
- Use bots, scripts, screen recording or other tools to copy pages, or try to get around the limits and protections in the reader.

How we check. To spot keys being shared or resold, we note which devices sign in with a key and roughly where from (the town or city of the connection). We do not use GPS. A person looks at any key that is flagged before we act. Our Privacy Policy explains what we record and how long we keep it.

If a key is shared. Sharing or reselling a key breaches this licence. We may switch the key off straight away, without a refund and without warning. Where it is practical we will contact you first, but we do not have to. We may also take any of the other steps listed above under “If the licence is breached”. If your licence is revoked, that covers your PDFs and your key.

Lost or stolen keys. If your key is lost or you think someone else has it, tell us and we will switch it off and send you a new one.

Changes to My Collection. We may improve or change My Collection from time to time. If we ever stop running it, we will tell you first. The PDFs you have been sent stay yours under this licence.

SECTION 05

Refunds

> **The important bit**
> Because delivery is instant and digital, we do not offer refunds for a change of mind once your files have been sent. If something is genuinely wrong, we will fix it.

Why there is no change of mind refund

Under UK consumer law, you would normally have 14 days to cancel an online purchase. For digital content, that right ends once delivery has started, as long as you have agreed to this beforehand and understand that you will lose it. You confirm this by ticking the checkbox before every purchase (see section 2). Once your files have been sent, we cannot offer a refund because you have changed your mind, no longer need the resource, or found it was not what you expected. My Collection is part of what you buy, so the same rules apply to it.

What we will fix

We will put things right if:

- a file is **faulty or corrupted** and will not open or display properly;
- your files **never arrived** (non-delivery); or
- you were sent the **wrong item**, or you bought the wrong item by mistake and tell us straight away.

Depending on the problem, we will resend the correct file, replace it, or refund you if we cannot fix it. Please contact us as soon as you notice the problem, and tell us your name, your email address and what went wrong. Refunds go back to the payment method you used, usually within 14 days of us agreeing to the refund.

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Your legal rights

Digital content must be of satisfactory quality, fit for purpose and as described. Nothing in this section affects your legal rights under the Consumer Rights Act 2015.

We do not give a refund if a licence is revoked because of a breach of section 4. This includes your My Collection key.

SECTION 06

Accuracy of content

Our resources are independently written by us for the OCR GCSE (J277) and A Level (H446) Computer Science specifications. They are **not official OCR material**, and OCR has not checked, approved or endorsed them. OCR is a trademark of Oxford Cambridge and RSA Examinations.

- **Indicative only.** Our mock papers and mark schemes are practice material. The difficulty, question style, mark allocations and grade guidance may differ from real exams, and our mark schemes are our own interpretation, not OCR's. Examiners' judgements may differ.
- **No guarantee of results.** We do not promise any grade or exam outcome. How well you do depends on many things, including your own study and effort.
- **Check the specification.** Exam boards can change their specifications. Please check OCR's current specification and official materials, and speak to your teacher about anything you are unsure of.
- **Not a replacement for teaching.** Our resources are designed to support your revision, not to replace lessons or your teacher's advice.
- **Mistakes.** We work hard to keep our resources accurate, but errors can slip through. If you spot one, please tell us and we will correct it.

SECTION 07

Acceptable use of the site

Please use our site fairly and lawfully. You must not:

- use the site for anything unlawful or in a way that harms others;
- try to get into parts of the site, our systems or other people's data that you are not meant to access;
- interfere with the site or overload it, or use bots, scrapers or other automated tools to copy it, including to copy pages from My Collection;
- share your My Collection key, or use someone else's (see section 4);
- upload or pass on viruses or other harmful code;
- use false details, or a payment method that is not yours, to place an order;
- misuse or exploit discount codes, for example by placing several "first orders" to get the discount again;
- copy our website content, sample pages or branding, other than to look at them when deciding whether to buy;
- suggest that we are connected to or endorsed by OCR, or make abusive or untrue statements to us or about us.

We may block access to the site, cancel orders and revoke licences if these rules are broken. Our site may link to other websites. We do not control them and are not responsible for their content.

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SECTION 08

Liability

Nothing in these terms limits or excludes our liability for death or personal injury caused by our negligence, for fraud, or for anything else the law does not allow us to limit. It does not affect your legal rights as a consumer.

Subject to that:

- We are only responsible for losses that were a foreseeable result of us breaking these terms or our legal duties.
- We are not responsible for business losses. You are buying for personal use only.
- We are not responsible for exam results or grades, or for how you choose to use our resources.
- We are not responsible for problems outside our reasonable control, such as your email settings or spam filters, faults with your device, or interruptions to services run by other companies, including our payment and email providers.
- Our site, including My Collection, is provided as it is available. We try to keep it running smoothly but cannot promise it will never be interrupted.

Where we are responsible to you for something relating to an order, our total liability is limited to the amount you paid for that order, except where the law does not allow us to limit it.

SECTION 09

Governing law

These terms, and any dispute or claim connected with them or with your order, are governed by the **law of England and Wales**. The courts of England and Wales can deal with any dispute. If you live in Scotland or Northern Ireland, you can also bring a claim in your local courts.

If you have a complaint, please contact us first. We will try to sort it out quickly and fairly.

- If any part of these terms cannot be enforced, the rest will still apply.
- If we delay in enforcing a right, we have not given it up.
- Only you and we have rights under these terms. Nobody else can enforce them.

SECTION 10

Changes to these terms

We may update these terms from time to time, for example to reflect changes to our products, our processes or the law. The latest version is always on our website, and the “Last updated” date at the top shows when it last changed.

The terms that apply to your order are the ones on our site when you placed it. Changes will not affect orders you have already made. We may also change our products, prices and discount codes at any time, but this does not affect an order you have already paid for.

What changed on 12 Oct 2026: we added My Collection, our online library, including the rules for your key and what happens if a key is shared (section 4), and widened these terms to cover our A Level resources and books.

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SECTION 11

Contact us

If you have a question about these terms, need help with an order, or want to report a problem, get in touch:

- **Email:** hello@computerscienceworld.co.uk
- **Contact form:** on our website
- **Post:** Rilgar Systems Ltd, 2nd Floor College House, 17 King Edwards Road, Ruislip, London, HA4 7AE

Please include the name and email address used for your order so we can find it quickly. Never include card details in a message.

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