Rilgar Systems Ltd · Registered in England and Wales

Last updated 12 Oct 2026

PRIVACY · YOUR DATA

Privacy Policy.

How Computer Science World collects, uses and protects your personal data, in plain English.

hello@computerscienceworld.co.uk

UK GDPR · ICO

THE SHORT VERSION

Your data, kept simple.

- We only collect what we need to take your order and send your files.
- Stripe handles payment. We never see your full card details.
- No advertising trackers and no analytics.
- Your name, email and a licence code are built into every PDF we send.
- If you read online in My Collection, we note which devices use your key and roughly where from (the town or city), only to stop keys being shared.
- You can ask to see, correct or delete your data at any time.

This summary is a guide only. The full policy below is what applies.

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SECTION 01

Who we are

Computer Science World is run by **Rilgar Systems Ltd**, a company registered in England and Wales. We sell digital resources for OCR GCSE and A Level Computer Science (J277 and H446): mock exam papers, mark schemes, revision guides and books, as PDFs and to read online in My Collection.

In this policy, “we”, “us” and “our” mean Rilgar Systems Ltd. We are the “controller” of your personal data. That means we decide how and why it is used, and we are responsible for looking after it under UK data protection law (the UK GDPR and the Data Protection Act 2018).

This policy covers our website and everything you buy from us. Please read it alongside our Terms & Conditions.

Our details

Rilgar Systems Ltd, trading as Computer Science World
2nd Floor College House, 17 King Edwards Road, Ruislip, London, HA4 7AE
Email: hello@computerscienceworld.co.uk

SECTION 02

What data we collect

You do not need an account to buy from us. We only collect what we need to take your order, deliver your files and help you if something goes wrong.

When you buy from us

- Your name and email address, which you give us at checkout.
- What you bought, the price you paid, any discount code you used, and the date and time of your order.
- A unique licence code that we create for your order.
- A record that you ticked the checkbox agreeing to instant delivery and to losing your standard cancellation right once your files are sent, including when you ticked it.
- A payment reference and confirmation from Stripe that your payment went through.

We never see or store your full card number, expiry date or security code. These go straight to Stripe.

When you contact us

If you use our contact form or email us, we receive your name, your email address and your message, plus anything else you choose to tell us. Please do not send us card details or other sensitive information.

Information built into your PDFs

Every resource we send is personalised. Your name, email address and licence code are added to the PDF in two ways: **visibly**, in a footer, and **invisibly**, in hidden metadata and microtext inside the file. This lets us trace a shared or leaked copy back to the original buyer. Section 3 explains why, and our Terms & Conditions set out the licence rules.

This means your personal details are part of the file itself, so please keep your files private.

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When you read online in My Collection

My Collection is our online library, where you can read the books you have bought in your browser. It uses a **key**, a code we make for you, instead of a password. We collect:

- **Your key**, which we link to your email address and the books you have bought, so we can show you your shelf. A school's key is linked to the email addresses on its licence. If you buy more later, the new books are added to the same key.
- **Each time you sign in with your key:** the date and time; a random ID that your browser keeps so we can tell devices apart (it holds no personal details); the type of browser and device; your IP address; and the town or city and country that IP address belongs to.
- **Which key is reading.** Every page you view shows your key's reference at the foot, for example "My Collection · Ref ABCD".

We work out the location from your IP address on our own server. **We do not use GPS and we never ask for your precise location.** It is only accurate to a town or city and can be wrong, for example on a mobile network, a school connection or a VPN.

We use this for one reason: your key is licensed to you (or to your school), so we check how many devices use a key, and from roughly where, to spot a key being shared or resold. If a key looks shared, a person at Rilgar Systems looks at it before anything happens. We may contact you, or switch the key off. Nothing is switched off automatically.

Basic technical information

Like most websites, our hosting provider may automatically record basic technical information when the site is visited, such as an IP address, browser type and the pages requested. We use this to keep the site secure and running properly and to spot misuse. Stripe also collects its own technical and device information during payment to prevent fraud, which is covered by Stripe's own privacy policy.

What we do not collect

- **No advertising trackers and no analytics.** We do not use advertising trackers or track you around the web. The My Collection sign-in records above are used only for the sharing checks.
- **No passwords or customer accounts.** My Collection uses your key instead of a login.
- **Your basket and key stay on your device.** What our site stores in your browser is your shopping basket and, if you use My Collection, your key and a random device ID, kept in "localStorage" on your own device so you stay signed in. The

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basket only reaches us when you choose to check out. You can clear everything at any time by clearing your browser's site data (you would then need your key again to open My Collection).

SECTION 03

Why we collect it (legal basis)

UK law says we must have a valid reason, called a "legal basis", for using your personal data. These are ours.

What we use it for	Data involved	Our legal basis
Taking payment, creating your order and sending your personalised PDFs	Name, email, order details, payment reference	**Contract.** We need this to give you what you have bought.
Running My Collection: showing you your shelf and letting you read what you have bought	Name, email, what you bought, your key	**Contract.** We need this to give you what you have bought.
Replying to your messages and fixing problems with an order	Name, email, your message	**Contract** where it relates to an order, otherwise **legitimate interests** (answering people who get in touch).
Watermarking your PDFs and tracing shared or leaked copies, and acting on any breach of the licence	Name, email, licence code, order records	**Legitimate interests.** Protecting our work and our business from copying and resale.
Spotting keys that are being shared or resold, and acting on any breach of the licence	Key, email, sign-in times, device ID, browser, IP address, approximate location	**Legitimate interests.** Protecting our work and our business from copying and resale.
Keeping the site secure and preventing fraud and misuse	Technical information, order records	**Legitimate interests.** Keeping our site and our customers safe.
Keeping accounting and tax records	Order and payment records	**Legal obligation.**
Handling complaints, refunds and legal claims	Order records, messages	**Legitimate interests**, and **legal obligation** where the law requires it.

Where we rely on legitimate interests, we have thought about your rights and believe our use of your data is fair, proportionate and unlikely to surprise you. You can object to it (see section 7).

We only use your email address to deliver your order, give you your My Collection key, and reply to you. We do not add you to a marketing mailing list and we do not sell your data. We do not make automated decisions about you: a person looks at any key flagged for sharing before anything happens. We do not profile you for advertising.

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SECTION 04

Who we share it with

We use a small number of trusted services to run the site. They only handle your data to do their job.

Service	What they do for us	Your data involved
Stripe	Takes your payment securely. We never see your full card details.	Name, email, payment details and order amount. Stripe also has its own legal duties, such as fraud prevention, and uses some data under its own privacy policy.
Resend	Sends your order email with your files, your My Collection email, and our replies to you.	Name, email address, and the content of emails and PDF files we send.
ImprovMX	Forwards emails sent to our support address into our own inbox.	Your email address and message, when you email us.
Railway	Hosts our website and database.	Order records, licence codes, My Collection keys and sign-in records, contact form messages and basic technical logs.

We may also share your data with:

- Professional advisers, such as accountants and lawyers, who are bound by confidentiality.
- Courts, regulators, the police or other authorities, if the law requires it or if we need to protect our rights, for example to take action over unlawful sharing of our resources.
- A buyer of our business, if it were ever sold. They would have to use your data in line with this policy.

We do not sell your personal data and we do not share it with advertisers. The location for My Collection sign-ins is worked out on our own server, so your IP address is not sent to an outside location service.

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Data sent outside the UK

Some of our providers may store or process data outside the UK, for example in the United States or the EU. When this happens, we make sure appropriate protection is in place, such as an approved UK transfer arrangement or safeguards recognised under UK law. Contact us if you would like more detail.

Keeping your data safe

We take sensible steps to protect your data, including using established providers, secure (HTTPS) connections and limiting access to order records. No system is completely secure, but if a data breach puts your rights at risk, we will tell you and the ICO where the law requires us to.

SECTION 05

How long we keep it

We only keep personal data for as long as we need it.

Data	How long we keep it
Order and payment records (name, email, items, price, payment reference, licence code, checkbox record)	**6 years** from the date of your order. This meets tax and accounting rules, covers the time limit for legal claims, and lets us trace copies of your files.
Your My Collection key and the list of books on it	As long as you hold a licence, and up to **6 years** after your last order, with your order records.
My Collection sign-in records (device ID, browser, IP address, approximate location)	**90 days**, then deleted automatically.
Support messages and emails	Up to **2 years** after our last message to you, or longer if a complaint or legal issue is still open.
Basic technical logs	Only for the short period our hosting provider keeps them.
The PDFs we sent you	They are yours to keep under the licence. The personal details inside them stay in the file.
Your basket, key and device ID in your browser	On your device until you clear them. We cannot see or delete them.

When the time is up, we delete or anonymise the data. If we need to keep something for longer, for example because of a legal dispute, we will only keep what is necessary.

SECTION 06

Note for under-18 buyers

Many of our customers are GCSE students, and we are glad you are here. Because buying is a financial transaction, **we expect a parent or guardian to make the purchase** for anyone under 18.

- If you are under 18, please ask a parent or guardian to place the order and pay.

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- The name and email address built into the PDFs will be those of the person who bought them, so this will usually be the parent or guardian's details.
- If a young person contacts us through the site, we only use their details to reply to them.
- If you are a parent or guardian and think your child has given us their details without your knowledge, contact us. We will look into it and delete data where we can.

Young people have the same rights over their personal data as adults (see section 7). A parent or guardian can act on their behalf.

SECTION 07

Your rights

Under UK data protection law you have rights over your personal data. You can use them free of charge.

- **Access.** Ask for a copy of the personal data we hold about you.
- **Correction.** Ask us to fix anything that is wrong or incomplete.
- **Erasure.** Ask us to delete your data. We cannot always do this, for example where we must keep records for tax purposes or need them to deal with a legal claim.
- **Restriction.** Ask us to pause our use of your data in certain situations.
- **Portability.** Ask for the data you gave us in a common, machine-readable format, where we hold it because of your contract with us.
- **Objection.** Object to us using your data on the basis of legitimate interests, for example the watermark records and the sharing checks on My Collection keys. We will stop unless we have a strong reason to continue, such as protecting our copyright or dealing with a legal claim.
- **Automated decisions.** We do not make any decisions about you by automated means.

How to use your rights

Email or write to us using the details in section 8. To protect your data, we may ask you to confirm who you are, usually by checking the name and email address used for your order. We will reply within one month. If your request is complex, we may need up to two more months, and we will tell you why.

> **Right to complain**
>
> If you are unhappy with how we have handled your data, please tell us first so we can put it right. You also have the right to complain to the **Information Commissioner's Office (ICO)**, the UK's data protection regulator.
> Website: ico.org.uk
> Helpline: 0303 123 1113

SECTION 08

How to contact us

If you have a question about this policy or want to use any of your rights, get in touch:

- **Email:** hello@computerscienceworld.co.uk
- **Contact form:** on our website
- **Post:** Rilgar Systems Ltd, 2nd Floor College House, 17 King Edwards Road, Ruislip, London, HA4 7AE

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Please include the name and email address used for your order so we can find your records. Never include card details in a message.

SECTION 09

Changes to this policy

We may update this policy from time to time, for example if we change a service provider, change how we use data or the law changes. The latest version is always on our website, and the “Last updated” date at the top shows when it last changed.

If we make a significant change to how we use your data, we will take reasonable steps to let you know, such as a notice on our website. Please check back now and then.

What changed on 12 Oct 2026: we added My Collection, our online library: the key we make for you, the sign-in records we keep to spot shared keys (device ID, IP address and approximate location, deleted after 90 days), and how long we keep them.

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